

24 May 2021

To all Tenderers

GOVERNMENT OF INDIA
MINISTRY OF EXTERNAL AFFAIRS

PROVISION OF MAINTENANCE SERVICES TO THE CHANCERY & STAFF RESIDENCES
FOR THE INDIAN HIGH COMMISSION IN MAURITIUS

Re: Clarification No.1

Following queries raised by one of the bidders, please find below the clarifications in italics for each of the query:

1. Kindly confirm if spares is to be provided on a cost-plus basis

Spare parts shall be procured by Client as per Para 6 at Page 138 of the Scope of Maintenance Works.

2. Please provide the asset list (if available)

The list of Furniture are generally office work stations, office chairs, Built in furniture meeting tables, loose furniture, rugs and art works. The list is not exhaustive, you may consult the Furniture layout plan at the Architect's office.

3. Kindly confirm if hygiene consumables (tissues, air freshener, toilet rolls etc.) is to be provided on a cost-plus basis.

Consumables shall be supplied by bidder as per Item E of the Schedule of Works at Page 2.02 – same is applicable to optional proposals (Option 2 & 3 for No Occupancy and Partial Occupancy).

4. Please confirm if the CAFM system implementation is to be provided by the service provider or will the client be providing access to their CAFM system. If so, kindly specify the license cost that needs to be considered.

There is no need for CAFM (Computer Aided Facilities Management) since BMS (Building Management System) is already provided.

5. Kindly confirm the current occupancy level/footfall

The premises are 50% occupied.

6. Kindly confirm if there is a list of minimum manpower for maintenance and cleaning personnel required at the facility

It should be as per bidder's discretion in compliance with tender specifications.

7. Please specify if there is an approved list of sub-contractors that need to be contacted for the provision of the specialized services.

There is no list of approved sub-contractors.

8. Please confirm if Technical Officer-Cum-Supervisor is required, it is not included in the schedule of work – Schedule No 1 but as per page 77 Section C.3.3 it is mentioned that a Technical Officer-Cum-Supervisor is required for this tender.

Technical Officer is stated at Item H at Page 2.10 of the Schedule of Works.

9. Is maintenance of kitchen required in the contract?

Maintenance of the kitchen equipment is not part of the scope of work. Bidder shall however make maintenance to associated utilities such as gas network, plumbing network, water supply, waste disposal and cleaning of spaces when the kitchen is not in operation.

10. To allow a proper assessment of costs, kindly provide us with further details and specifications of the following equipment to be maintained:

IP PBX Telephone System For Chancery Building	Panasonic
Wifi System	Cisco
Telephone Set For Residential Block	Alcatel
Access Control, Cctv & Security Installations	
Hydraulic Bollards	FAAC
Sliding Gate Motor	GENIUS
Swing Gate Motor	GENIUS
Hydraulic Road Blocker	OPTIMA
Under Vehicle Scanner	ADVANCED DETECTION
Baggage Scanner	ASTROPHYSICS
Walk Through Metal Detector	GARRETT
Hand Held Metal Detector	GARRETT
Cctv System	PELCO
MATV, Intercom, Stage Lighting & Sound System	
MATV	FRACARRO
Public address system	APART/ /ITC
Queuing and ticketing system	QMATIC
International clock system	WHARTON
Videoconferencing system	AVERMEDIA
Stage lighting system	MARTIN/ARENA LUCCI/ BMS
Sound system	SOUNDCRAFT/LAACOUSTICS
Audiovisual system	NEC/ABSEN/CRESTRON
Stage scenic equipment	DOUGHTY ENGINEERING

Specifications for MEP equipment are available for consultation as per item 1.5 at page 42 of section II – Information and Instructions to bidders of the Tender Document.